



Terms and Conditions, Waiver and Release of Liability

- All bookings must be made through our official booking system or via direct arrangement with Splatter and Spark.
- Payment is required at the time of booking unless otherwise agreed.
- Your booking is only confirmed once payment has been made.
- For events and parties- a non-refundable deposit is required to secure your party/event date (amount agreed at time of booking)
- Parents/guardians are solely responsible for the care and safety of a child/children whilst attending our workshop/party/session. Under no circumstances will parents/guardians be allowed to leave their child/children unattended during a workshop/party/session in the play area/facility unless the session is specifically advertised as a drop off activity.
- Splatter and Spark will not be liable if any Parent/guardian/guest/children that gets injured whilst at a venue or using any equipment or coming into contact with materials/food items during the play session that caused harm or illness.
- Splatter and Spark will not be liable for any loss or damages to personal possessions during the duration of a workshop/party/play session.
- It is the responsibility of the parent/guardian before attending a workshop/party/session to inform the team at Splatter and Spark of any allergies that a child/children might have. It is also the sole responsibility of the parent/ guardian to

ensure the child/children, does/do not interact with any items edible/non-edible that may cause harm/illness/accident or an allergic reaction to a child/children.

- Splatter and Spark will not be liable for any marks, stains or damages to clothing. All parents/guardians/child/children are recommended to wear clothing appropriate for our play sessions.
- Splatter and Spark staff will not be responsible for washing any items of clothing that children wear at our play session on the day.
- We recommend that all materials/food items provided should not be consumed by the babies/toddlers as some products despite being edible, non toxic and hypoallergenic could potentially cause illness/harm/an allergic reaction.
- Parents/guardians are responsible for supervising a child/children whilst playing with edible and non-edible items such as toys as this could be a potential choking hazard. Splatter and Spark will not be liable for any illness, accident, death or allergic reaction found to be directly attributed by any items such as a food/material/or items provided during a play session.
- All our Pop-up workshops/play sessions are events hosted by the company itself and are open to the public for booking. These events should not be booked as substitute for our party services. Splatter and Spark will not be liable for refunds, loss, costs or any damages of any kind if parents/guardians choose to book these sessions as a substitute for private party bookings.
- Splatter and Spark reserve the right to cancel an event due to staff illness, low attendance, safety, unforeseen circumstances such as and not limited to an Emergency.

- Splatter and Spark reserve the right to ask any parent/guardian to leave the play area/event at any time if they present any form of misconduct, health or safety concerns to the venue, staff and others attending our events.
- Although parents/caregivers are not required to stay for the duration of the one to one sessions, prior to attending the first time, a phone call is required to discuss the child's/individual's needs, preferences and any additional support required. It is essential that accurate information is shared to ensure a safe and positive experience.
- Activities, materials and themes may vary slightly from those advertised.
- Splatter and Spark reserve the right to make changes to sessions, when necessary, while maintaining the quality of the experience.
- If your child is unwell or has been unwell in the previous 48 hours, we ask that you do not attend for the safety of others.

Date Effective: 02/10/2025