



Session Refunds & Cancellations

- We regret we do not provide refunds in the event of non-attendance and/or cancelled workshops/sessions by parents/guardians.
- It is the responsibility of a parent/guardian to inform Splatter and Spark if they are unable to attend a session or should a parent/guardian not be able to attend the remaining sessions, these sessions may be assigned to an alternative individual such as a family member or friend. Missed workshops/sessions cannot be made up/or refunded, due to our workshop curriculum.
- An upfront payment of the full amount of a workshop and/or session is required prior to the workshop date. Any parent/guardian that has not booked or paid for their child/children's play session beforehand may not enter the play area.
- Should any workshops be cancelled by Splatter and Spark due to weather, venues capacity, staff illness, low attendance or unforeseen circumstances such as an emergency, you will be notified prior to the session and arrangements will be made for the workshops/session for the next available date. If you are unable to make the alternative hosting date, a voucher will be sent over for you to attend a future session, should a parent/guardian not be able to attend the alternative date or future dates, their voucher may be assigned to an alternative individual such as a family member or friend. We regret that no refund will be given.

Date Effective : 02/10/2025